



Park View Childcare

Parent Starting Pack

Vision

“For our staff team to work diligently to provide each child access to a supportive, high-quality environment that enables each to become confident, competent and happy lifelong learners”.



Park View Childcare

Fees 1st April 2026

The chart below shows the daily rates for each of the three age ranges, along with the following pages again for each age range showing the monthly amounts.

Late collection of children and late payment of fees is set out in our Terms and Conditions and below.

Annual fee increase is set as of 1st April each year in line with National Minimum Wage changes the cost of living, ensuring we are sustainable and give our dedicated team a more than fair salary.

Session	Start	Finish	0-2,s	2-3,s	3-5,s
Full Day	7:30am	6:00pm	£98.00	£98.00	£90.00
Morning	7:30am	12:30pm	£60.00	£60.00	£55.00
Afternoon	12:30pm	6:00pm	£60.00	£60.00	£55.00

Registration Fee

The enrolment fee of £150.00 covers administration and settling sessions. *Please note the enrolment fee of £150.00 is non-refundable and a CASH only payment.*

A charge of £50.00 will be made for fees outstanding after 1st of the month. Any parent or carer whose fees remain unpaid after 2nd of the month, risks their child's place at the nursery being withdrawn.

Any payments that are cancelled or returned from the bank will incur a £50.00 administration charge, and the parent/carers will be asked to pay by cash in the future. Late collection of your child of any session attending, will be charged a set fee of £50, please notify the nursery as soon as possible, late collection charge is to cover emergency staffing and other arrangements.

Babies 0-2 yrs

Days	Hours	Weekly Cost	Monthly Cost
1	10.5	£98.00	£416.50
2	21	£196.00	£833.00
3	31.5	£294.00	£1249.50
4	42	£392.00	£1666.00
5	52.5	£490.00	£2082.50

Morning AM Sessions	Hours	Weekly Cost	Monthly Cost
1	5.5	£60.00	£255.00
2	11	£120.00	£510.00
3	16.50	£180.00	£765.00
4	22	£240.00	£1020.00
5	27.50	£300.00	£1275.00

Afternoon PM Sessions	Hours	Weekly Cost	Monthly Cost
1	5	£60.00	£255.00
2	10	£120.00	£510.00
3	15	£180.00	£765.00
4	20	£240.00	£1020.00
5	25	£300.00	£1275.00

Toddlers 2-3 yrs

Days	Hours	Weekly Cost	Monthly Cost
1	10.5	£98.00	£416.40
2	21	£196.00	£833.00
3	31.5	£294.00	£1249.50
4	42	£392.00	£1666.00
5	52.5	£490.00	£2082.50

Morning AM Sessions	Hours	Weekly Cost	Monthly Cost
1	5.5	£60.00	£255.00
2	11	£120.00	£510.00
3	16.50	£180.00	£765.00
4	22	£240.00	£1020.00
5	27.50	£300.00	£1275.00

Afternoon PM Sessions	Hours	Weekly Cost	Monthly Cost
1	5	£60.00	£255.00
2	10	£120.00	£510.00
3	15	£180.00	£765.00
4	20	£240.00	£1020.00
5	25	£300.00	£1275.00

Pre-School 3-5 yrs

Days	Hours	Weekly Cost	Monthly Cost
1	10.5	£90.00	£382.50
2	21	£180.00	£765.00
3	32	£270.00	£1147.50
4	42	£360.00	£1530.00
5	53	£450.00	£1912.50

Morning AM Sessions	Hours	Weekly Cost	Monthly Cost
1	5.5	£55.00	£233.75
2	11	£110.00	£467.50
3	16.50	£165.00	£701.25
4	22	£220.00	£935.00
5	27.50	£275.00	£1168.75

Afternoon PM Sessions	Hours	Weekly Cost	Monthly Cost
1	5	£55.00	£233.75
2	10	£110.00	£467.50
3	15	£165.00	£701.25
4	20	£220.00	£935.00
5	25	£275.00	£1168.75

Funded Sessions

Regardless of age all funded sessions will be upon availability of the below for either 15 hours or 30 hours stretched over 51 Weeks, with no extra consumable charges, or any add ons.

Full Day Monday's and Fridays (1 or 2)	8:00am – 6pm or 7:30am-5:30pm
Morning Session (2 or 4)	7:30am-12.30pm
Afternoon Session (2 or 4)	12:30pm-6pm



Park View Childcare

Park View Childcare is excited to create an inclusive and high-quality learning environment where all children will thrive and learn independently, led by their own interests and ideas. Their individual needs and learning will be supported through strong pedagogical practice, well-planned observation, planning and assessment. The focus will be on a good balance of adult led and child led activities, predominately following the interests of children in their play.

Our approach is to deliver outstanding early childhood education through the provision of rich opportunities for all children to build, through play, skills such as concentration, curiosity, and a love for the natural world. Thus, actively supporting each child to grow into a competent and confident learner as they develop their skills and abilities.

Operational Director Lorraine Wheatley with a wealth of early years' experience, will utilize her strong knowledge base training background to upskill existing educators to the sector. She will ensure the relevant qualifications and ratios are always met in full and nurture staffs developing careers, continuing their highly valued professional development.

Educational Director Sonja Fenton-Pryor who has an extensive background of leading nurseries to outstanding practice, will use her sound knowledge and drive to set and maintain high quality standards in implementing an educational curriculum to promote children's learning and development.

Both Lorraine and Sonja recognise the importance of working with parents to achieve these goals and are looking forward to meeting and supporting families in the area.

Operational Director

Lorraine Wheatley

Educational Director

Sonja Fenton-Pryor

Registration/Enrolment Form

Child's Name:

Known as:

Date of birth: Male/Female

Home address:

.....
.....
.....

Postcode.....

Birth certificate number:

.....

Issue date:

.....

Date checked:

.....

1 Parent/carer name with whom child lives:

Email address:

Home address:

.....

.....
.....

Postcode:

Home telephone number:

Mobile Number:.....

Place of work address:

.....
.....

Postcode:.....

Position/department:

Work telephone number:

DOB:.....

National Insurance Number:.....

Relationship to Child.....

Main Person for Paying Fees: Yes or No

PARENTAL RESPONSIBILITY: YES NO

LEGAL CONTACT: YES NO

2.Parent name:

Email address:

Home address:

.....
.....
.....

Postcode:

Home telephone number:.....

Mobile Number:

Place of work address:

.....
.....
.....

Postcode:.....

Position/department:

Work telephone number:

DOB:.....

National Insurance Number:.....

Main Person for Paying Fees: YES NO

PARENTAL RESPONSIBILITY: YES NO

LEGAL CONTACT: YES NO

Alternative contact 1 – (emergency contact 1)

NAME.....

Home address:

.....
.....
.....

Postcode:

Relationship to child:

Home telephone number:

Mobile Number:

Able to collect: YES NO

Alternative contact 2 – (emergency contact 2)

NAME

Home address:

.....
.....
.....

Postcode:

Relationship to child.....

Home telephone number:

Mobile Number:

Able to collect: YES NO

Alternative contact 3 – (emergency contact 3)

NAME

Home address:

.....
.....
.....

Postcode.....

Relationship to child:

.....

Home telephone
number:.....

Mobile Number:

.....

Able to collect: YES NO

***WE REQUIRE YOU TO GIVE US A PASSWORD THAT THE PERSON
COLLECTING YOUR CHILD WILL KNOW.***

Password

.....

If anyone other than the names above arrive to collect your child without prior knowledge, then we will call you immediately. If another person needs to collect your child from time to time, then we will need to be informed prior to collection. We will require photographs of this person before your child starts at nursery or before the person collects for the first time. This is in addition to the password. Under no circumstances will we permit a child to leave nursery with a person who is not known to us.

Signed Parent/Carer:.....Date:

Signed Parent/Carer Date:Date:

Signed Manager:..... Date
Doctor's name:

Address:

.....

.....

Postcode:

Telephone number:

.....

Other professionals involved with your child

Name/agency:

Address:

.....

.....

Postcode:

Telephone number:

.....

- Early years action plan
- Early years action plus
- Statement of SEN
- Child protection plan
- Common Assessment framework

Comments:

.....

.....

.....

Known Allergies

Special diet:

.....

.....

.....

.....

.....

.....

Health requirements:

.....

First language spoken:

.....

Second language spoken:

.....

Third language spoken:

.....

.....

.....

.....

.....

.....

.....

.....

PM

Monday		
Tuesday		
Wednesday		
Thursday		
Friday		

Parental consent form:

Name of child:

.....

Date of Birth:

.....

Please tick to confirm that you have completed the following consent forms:

Calpol: YES NO

Can be given in an emergency for high tempreature until collection.

Parent signature:

.....

Manager's signature:

.....

Date:

.....

Nappy cream

I understand that the nursery will supply and apply sudocrem or Vaseline for nappy changes. Please indicate below which cream you will prefer to be used.

Sudocrem

Vaseline

Parent signature:

.....

Manager's signature:

.....

Date:

.....

Sun Cream

I understand that the nursery will supply children's SPF 50 + sun cream as appropriate in hot weather.

Parent signature:

.....

Manager's signature:

.....

Date:

Emergency Medical Advice or Treatment

If my child requires emergency medical advice or treatment whilst at nursery,
I give my permission for the nursery to seek medical advice or administer treatment,
subject to the use of nursery control, authorisation, and witness procedures.

Parent signature:

.....

Manager's signature:

.....

Date:

Application of plasters

I give my permission for the nursery to use hypoallergenic plasters on my child if
needed.

I understand that the nursery will apply plasters when necessary.

Parent signature:

.....

Manager's signature:

.....

Date:

Outings

I give permission for my child to go on short walks in the local area.
I understand that I will be notified of any arranged outings where transport is involved
and will be asked to complete a permission slip.

Parent signature:

.....

Manager's signature:

.....

Date:

Use of photographs/videoing

I give permission for my child to appear in photographs/video clips which may be
used for commercial marketing in relation to Park View Childcare Ltd.
This may at times include general promotional marketing internally and externally
i.e. publications/websites/facebook/twitter social media platforms.

Parent signature:

.....

Manager's signature:

.....

Date:

.....

Nursery photographs (Nursery use only)

I give permission for photographs that my child may be included in the background
or playing with other children to be used for displays in the nursery and in my child's
and other children's profiles and agree that profiles will be shared with other parents
and professionals and will be sent home with each child when they leave nursery.

Parent signature:

.....

Manager's signature:

.....

Date:

Paying your child's fees Please tick method of payment

Tick Those Applicable

Childcare choices	
Funding only	
Funding Towards	
Cash	
Bank Transfer	

I/We understand that all nursery fees are invoiced and paid in advance each month.

Please indicate if you will be looking for either a Funded Place Only (if available) or funding towards days/sessions.

Funding only:

Funding Towards Sessions:

Do you have funding in place with an in date Code: Yes or No

You will need to complete the Parent Funding Declaration for us to access and ensure eligibility on the Local Authorities Funding Portal.

Funding Information

Funding towards or a Funded Place will only start at each Funding Term as with:

*Spring (January to April)

*Summer (May to August)

*Autumn (September to December)

And not inbetween these terms to avoid out of date or not yet gained funding codes.

I/We understand and agree to the Funding and Payment at park View Childcare Ltd.

Parent/s Signatures:

.....

.....

Date:.....



Park View Childcare

My Care Plan

Child's name:

Date of Birth:

The type/amount of milk I drink and time I feed:

My stage of weaning:

I have dietary requirement that are due to:

An allergy	An intolerance	My religious beliefs
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Food and drink I cannot have:

Details of medical conditions, disabilities or developmental delays that I suffer from:

Medication I take:

Specialist equipment I need:

How I should be handled:

Reactions I may suffer from:

When I might need emergency medical attention:

Details of my additional needs: (if applicable)

- I have special educational needs
- I am working towards on individual Education Plan
- I am the subject of a Child Protection Plan
- Other. (please specify)

Any additional information:

Staff signature:

Date	Change	Parent signature	Manager's signature

Parental/Carer Permission Form – Inhaler

For your child to receive prescribed medication whilst at Park View Childcare, you need to complete and sign the form below. This form needs to be completed, signed, and dated.

Staff cannot administer prescribed medicines without parents' permission on the day the prescribed medicine is to be given.

Please bring prescribed medicine only when your child attends the nursery and take home again when your child leaves. (the only exception to this is long term illness medication).

All medicines will be stored appropriately in the office/medicine fridge.

Should my child need to use an Inhaler whilst at nursery? I understand that you will try to contact me to obtain permission before administering this. You will then administer the Inhaler according to my instructions below.

I understand and accept that I will also be asked to sign the medicine control form at the end of any session in which my child has been given the inhaler.

TO BE COMPLETED BY PARENT/CARER FOR PRESCRIBED MEDICINES:

Full name of child:

Name of parent/Carer:

Full name of Prescribed Medicine to be given:

PARENTAL INSTRUCTIONS

(please give instructions as to frequency and dosage)

Parent/carers signature:

Date:

Manager signature:

Date:

Parental/Carer Permission Form – EpiPen

For your child to receive prescribed medication whilst at Park View Childcare, you need to complete and sign the form below. This form needs to be completed, signed and dated.

Staff cannot administer prescribed medicines without parents' permission on the day the prescribed medicine is to be given.

Please bring prescribed medicine only when your child attends the nursery and take home again when your child leaves. (the only exception to this is long term illness medication).

All medicines will be stored appropriately in the office/medicine fridge.

Should my child need to use an EpiPen whilst at nursery? I understand that you will try to contact me to obtain permission before administering this. You will then administer the EpiPen according to my instructions below.

I understand and accept that I will also be asked to sign the medicine control form at the end of any session in which my child has been given the inhaler.

TO BE COMPLETED BY PARENT/CARER FOR PRESCRIBED MEDICINES:

Full name of child:

Name of parent/Carer:

Full name of Prescribed Medicine to be given:

PARENTAL INSTRUCTIONS

(Please give instructions as to frequency and dosage)

Parent/carer signature:

Date:

Manager signature:

Date:

IMAGE CONSENT FOR USE IN MEDIA AND MARKETING

We ensure that any photographs or recordings taken of your child/children in our nursery are only done with prior written permission.

By signing the below, you give permissions for photographs and video recordings for each different use including, use in the child learning journeys, for display purposes, for promotion materials including our nursery website, social media platforms and brochure and to use in the local press.

If you do not wish to give parental consent, then please specify when signing the below.

Staff are not permitted to take photographs or recordings of a child on their own devices and only use those provided by the nursery.

The management team will strictly monitor all photographs and recordings to ensure that your wishes are adhered to.

All children must have parental permission to be photographed.

We promote the safety and welfare of all staff members and children therefore ask parents and visitors not to post publicly or privately information about any child on social media sites such as Facebook and Instagram. We ask all parents and visitors to follow this policy to ensure that information about children, images and information do not fall into the wrong hands.

Parents/visitors are invited to share any concerns regarding inappropriate use of social media through the management team at Park View Childcare Limited.

Declaration

I give permission for my child to appear in photographs which may be used for commercial marketing in relation to Park View Childcare Limited. This may at times include general promotional marketing internally and externally i.e. publications, websites and social media.

Parent's name:

.....

Parent's signature:

.....

Date:



Park View Childcare

Authorisation by phone to collect a child (other than parent/carer)

If a parent/carer phones to inform the nursery that someone else will be collecting their child the following details must be obtained. Remind them that a password must be given to the person collecting allowing access to the nursery; they will be asked for photographic I.D. and be expected to know the child's date of birth. The parent will be expected to sign the bottom of this form when next available.

Name of
child.....
...

Date of collection.....

time of collection.....

Full name, address and contact number of person collecting child

.....
.....
.....
.....
.....
.....

Relationship to
child.....

Password.....
...

Reason for collection by
other.....

Name of staff member taking
message.....

Staff
signature.....
...

Date of message.....

Time of message.....

Person collecting the child

Signature of person collecting
child.....

Date.....

time collected.....

Person handing child over

Staff member
name.....
.

Staff member
signature.....
.

Date.....

time.....

The person collecting will be seen as the child's guardian and all information
regarding your child's day will be passed on to them.

Signature of parent/carer
.....

Date.....

SAFEGUARDING CHILDREN PARENTAL STATEMENT

PARK VIEW CHILDCARE LIMITED is committed to safeguarding and promoting the welfare of children.

We support all children within our care, protect them from maltreatment and have rigorous procedures in place to prevent the impairment of children's health and development.

Park View Childcare Limited will work with children, parents, external agencies and the community to ensure the welfare and safety of children and give them the very best start in life. All children have the right to be treated with respect and to be safe from any abuse in whatever form.

Parents are normally the first point of contact. If a suspicion of abuse is recorded, parents are informed at the same time the report is made, except where the guidance of the Local Safeguarding Children's Board (LSCB) does not allow this.

We have a duty of care and responsibility to inform parents/carers of any accidents or injuries a child sustains whilst in our care; all accidents will be duly recorded on designated company accident forms that you will be asked to sign on collecting your child. It is essential that parents and carers also inform us of any accidents or injuries that their child has sustained at home or elsewhere. These will also be recorded on the child's arrival at nursery.

Our safeguarding policy can be always found on the nursery premises and can be accessed by you should you wish.

If your child is absent from nursery and you have not notified the nursery of the absence your child's key person/buddy will contact, you to ascertain the reason for the absence. If you cannot be contacted and your child is absent for two weeks or if the absence raises any concerns the nursery manager/person in charge will contact Children's Social Care for advice.

I HAVE READ AND CLEARLY UNDERSTOOD THIS STATEMENT

Parent's name:	Date.....
Parent's signature:	
Date.....	

Babysitting Parental Statement

We do not provide a babysitting service outside of operational hours. We recognise that there are times where parents may approach staff members to provide babysitting services.

Park View Childcare Ltd discourages this practice and is not responsible for any private agreements or agreements that are made. This is because, we have a thorough recruitment process and procedure to ensure that we employ competent and professional members of staff and uphold our duty to safeguard children whilst they are on our premises and in the care of our staff. Whilst in our employment, all staff are subject to on-going supervision, observation and assessment to ensure standards of work and behaviour are maintained in accordance with our policies.

We have no such control outside of their position of employment and our duty to safeguard children as above, therefore this duty does not extend to private arrangements between staff and parent/carers outside of nursery hours.

If you have arrangements where- by a staff member looks after your child outside nursery hours, this is a private arrangement taken up by yourself and the member of staff. As such nursery confidentiality is to be maintained at all times, failure to do this could lead to the staff members' dismissal.

- Park View Childcare Ltd will not be responsible for any private arrangements or agreements that are made.
- Out of hours work arrangements must not interfere with a staff members' employment at the nursery.
- Confidentiality of employment must be always adhered to and respected.
- Parents should be aware that other adults accompany the babysitter may not have the relevant disclosure and barring clearance and it may not be appropriate for them to care for children.
- The nursery will not be held responsible for any health and safety or other issues that may arise from these private arrangements.

I HAVE READ AND CLEARLY UNDERSTOOD THIS STATEMENT

Parent's name:
Parent's signature:
Date:

May 2024



Park View Childcare

Parent Signed Declaration

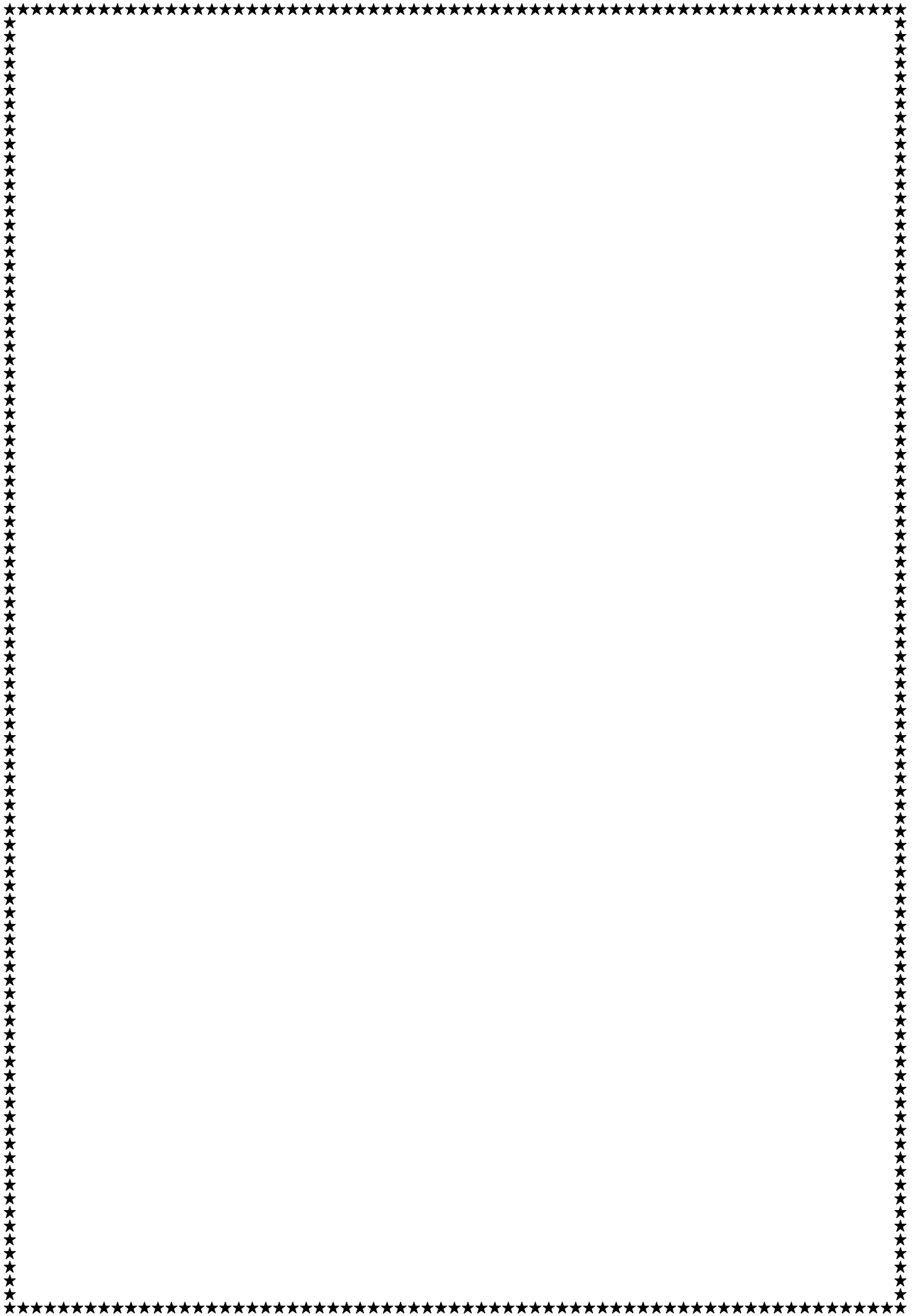
By signing this declaration, you are agreeing to have the following documents/policies and understand there meaning.

Document	Date	Signature
Nursery Fees		
Childs Registration		
Care Plan		
Terms & Conditions		
Parental Permission Inhalers		
Parental Permission Epipen		
Parental Permission Social Media		
Authorisation Phone Collection		
Conflict Resolution		
Safeguarding		
Babysitting Statement		
Early Years 15/30 Hours Funding		

Park View Signature:

Date:

Enrolment Fee Paid: Y N



Conflict Resolution with Parents and Aggressive Behaviour Policy

At **Park View Childcare Ltd** we believe that we have a strong partnership with our parents and an open-door policy to discuss any matters arising.

If, as a parent, you have any concerns or issues you wish to raise with the nursery then please follow the complaints procedure.

In the case of a parent emailing, calling or using social media to complain the nursery will direct them to the correct procedure for raising a complaint.

We have a zero tolerance on abusive calls, emails, communication apps and social media contact and face-to-face confrontation.

Calls of an aggressive or abusive manner

The call taker receiving a call leading to abuse or aggression will remain calm and professional and ask the caller to follow the Complaints and compliments policy. If the abuse continues the call taker will end the call. Abusive and aggressive calls will be logged with an outline of the conversation.

Emails of an aggressive or abusive manner

The responder will ask the parents to come into the setting to speak in person, as per our Complaints and compliments policy. If the emails persist the manager may seek legal action. All emails will be kept as evidence until the matter is resolved.

Social media

If slanderous or abusive messages appear on any social media sites, we will address these immediately with a request to follow our Complaints procedure. We will endeavour to resolve any issue raised through our complaint's procedure. If slanderous or abusive messages continue, we will seek legal action against the complainant.

WhatsApp

We as a nursery do not support parents WhatsApp group chats and do not expect any chats or comments to be repeated and brought into the nursery team, to then create a negative environment for all.

If any person inside the nursery starts to act in an aggressive manner at the nursery, our policy is to:

- Direct the person away from the children and into a private area, such as the office
- Ensure that a second member of staff is in attendance, where possible, whilst continuing to ensure the safe supervision of the children
- Remain composed and professional to calm the aggressive person, making it clear that we do not tolerate aggressive or abusive language or behaviour

- If the aggressive behaviour continues or escalates, we will contact the police to ensure the safety of our staff team, children and families
- If the person calms down and stops the aggressive behaviour a member of staff will listen to their concerns and try to resolve the issue
- Following an aggressive confrontation an incident form will be completed detailing the time, reason and any action taken
- Any aggressive behaviour from a parent could result in the withdrawal of their child's place. Parents will be informed, by the management team, in writing within three days of any incident that involved aggressive or threatening behaviour to their staff
- Management will provide support and reassurance to any staff member involved in such an incident
- Management will signpost parents to organisations or professionals that can offer support, if applicable.

This policy will be followed in the event of any other visitor or member of the public displaying this type of behaviour either by phone, email, communication apps and social media or in person.

This policy was adopted on	Signed on behalf of the nursery	Date for review
8 th September 2025	Lorraine Wheatley	September 2027



Park View Childcare

15/30 hour Funded Childcare offer!

If your child is entitled to either 15 or 30 hours funded childcare, please read the information as set out below.

What is it?

It is a funding scheme designed for working families with babies from 9 months, 2 and 3- or 4-year-olds, where both parents live and work in the UK. So, you and your partner will both need to earn the equivalent of 16 hours a week at the national minimum wage or living wage and no more than £100,000 a year each.

You can claim up to 15/30 hours of free childcare from the start of the term after your child turns 9 months, 2 or 3 years old.

Terms follow the school year. For example, if your child's birthday is in November, provided you are eligible for 30 hours you'll get the funding from January. To get started, you'll need to apply through the Best Start in Life website (beststartinlife.gov.uk) to get an eligibility code, You will be eligible for funding from the start of the first term after your child's 2nd or 3rd birthday. To make sure you get your code as soon as possible, you will need to apply before the end of the previous term. You can apply for your code up to 16 weeks before their third birthday, and it's a good idea to do it early, just in case you need any help. If you do, just ask.

How to apply?

Just go to beststartinlife.gov.uk to apply. Once you are done, they will send you a code, which is 11 numbers long starting with 500..... Once you have the code, let Park View know and we will ask you to complete the nursery funding form declaration.

Do I need to apply again for the next term?

Yes. It is the parent's responsibility to renew. The way the scheme's set up, you will be asked to **confirm you are still eligible every three months usually via your email**. It only takes a minute or two to do, and you will be sent a reminder when it is time

If you do not go on and confirm your eligibility, you will lose the 15/30-hour funding and normal nursery fees will apply.

What funding will I receive?

You will be entitled to 15/30 hours of funded childcare for 38 weeks a year, which here at Park View we stretch to match the 51 weeks of the year the nursery is open (570 or 1,140 hours per year which equates).

Park View will offer set days and sessions for the funded hours and may not be the days or sessions your child had before funding eligibility. Please refer to table below for more details on funded sessions days and times accordingly.

Tax Free Childcare Information

Please refer to Best Start in Life website (beststartinlife.gov.uk) for more information on eligibility and how to access.

Please do not email funding codes to Park View, you MUST complete in FULL and return the parent declaration document provided.

1st April 2026 Provision of Funding Hours at Park View Childcare Ltd.

We cannot charge what is known as a "top up fee" for funded spaces to make up the deficit between the funded hourly rate set y the DFE and our normal hourly rate. However as per point A1.32 of the DFE guidance we can charge an optional amount to cover consumables, meals & snack and for extra optional activities. At park View we choose to not charge for

these extras, however, should our policy change regarding this change parents will be informed with sufficient notice.

This has meant higher increases in our fees than anticipated and how we offer the hours/sessions, therefore any child about to start here Park View will have the below options, if spaces are available and days of our choice to again ensure we are sustainable and staffed accordingly.

Funding Band	Morning's	Afternoon's	Full Day
15 Hour's either. 2 Morning Session's or 2 Afternoon Session's 1 Full Day Session	7:30am- 12:30pm	12:30pm – 6pm	8am–6pm or 7:30am-5:30pm
30 Hour's either. 4 Morning Session's or 4 Afternoon Session's 2 Full Day's	7:30am- 12:30pm	12:30pm – 6pm	8am–6pm or 7:30am-5:30pm

If availability allows there is options to mix the above sessions up for example 1 Full day and 2 Half days to suit the 30 hours offer.

There will be limited funded sessions available as per our LEA agreement and will be on a strict allocation when starting at Park View Childcare Ltd by the Directors.

Invoices as they do now will show your privately paid session and full days, then same as they do now the number of hours funded.

You will see no consumable charges and please do take onboard that just because you have code does not mean the funding will start the very next day.

We have strict procedures to follow, and timelines set out by the DFE, so we can only access funding at certain points in the calendar and must have the fully completed parent declaration in place, to check eligibility BEFORE a funded place is secured.

Please be aware that the Government Funding of Hours for any child can change so do keep up to date and view our Parent Funding Board for information accordingly.



Park View Childcare

Terms and Conditions

Admission

A completed childcare agreement form, and enrolment fee are required to secure your child's place. There is a minimum booking pattern requirement when joining Park View Childcare Woodstock Limited to ensure continuity for your child – 4 sessions a week. This can be made up of morning and afternoon sessions or 2 full days.

Registration Fee

The enrolment fee of £150.00 covers administration and settling sessions. *Please note the enrolment fee of £150.00 is non-refundable and a CASH only payment.*

Fees and invoices

Childcare invoices are payable monthly, in advance for a calendar month of childcare, and paid by either Cash, BACS or standing order and made payable to the following:

Park View Childcare Limited (NatWest)

Bank Sort code 51-70-15

Account number 85811262

Any additional extra sessions from contractual agreed session are paid in advance by cash only.

We accept childcare vouchers and have funding via the Local Authority as per the Governments 15- and 30-hours initiative, please note all funding is stretched over 51 weeks that the nursery is open and not termly and therefore means if a child is eligible for 15 hours funding termly, they will receive 11.17 hours a week over 51 weeks. Or if 30 hours over 51 weeks a child will receive 22.35 hours, however the full monthly amount of funding is deducted off a child's invoice accordingly as with:

1140 Hours (30 hours term time) a year divided by 51 weeks equal's 95 hours a month.
570 Hours (15 hours term time) a year divided by 51 weeks equals 47.50 hours a month.

All funding as per the initiative is the TERM AFTER a child's birthday and not as of the birthday itself.

Invoices will be issued around the 18th of the month and be due for payment on the last day of that month, all invoices are annualised over the 51 weeks that the nursery is open and then divided by 12 months of the year.

A charge of £50.00 will be made for fees outstanding after 1st of the month. Any parent or carer whose fees remain unpaid after 2nd of the month, risks their child's place at the nursery being withdrawn.

Any payments that are cancelled or returned from the bank will incur a £50.00 administration charge, and the parent/carer will be asked to pay by cash in the future.

Unless we are in breach of these terms and conditions all booked session must be paid for regardless of child's attendance. No refunds are given for sessions missed due to sickness or holidays, unavoidable nursery closure and once booking patterns have been confirmed no swapping of sessions is given.

Be aware that fees are charged pro rata over the 12-month period. Bank holidays are charged for. However, we are closed for one week over the Christmas period and this is not chargeable.

Late collection of your child of any session attending, will be charged a set fee of £50, please notify the nursery as soon as possible, late collection charge is to cover emergency staffing and other arrangements.

In case of default on payment the nursery reserves the right to apply a £60 administration fee for preparation of court papers and interest will be charged at 8% above the bank's prevailing base rate. The nursery is not responsible for collection of fees from any third parties except in the case of statutory nursery education funding allowance. The nursery will give parents and carers one month's notice of increase of fees which will normally be reviewed in April.

Opening times

The nursery sessions run from 07.30 to 18.00 the core nursery opening hours will be 07.30 18.00. The nursery is open for 51 weeks of the year except bank holidays. Christmas & New Year closure. The nursery closes at 1pm on the last day, before the Christmas break.

Termination, cancellation and change of sessions

One-month notice is required by either party for any change of sessions or termination of agreement. If parents choose to leave prior to the end of their notice, fees are non-refundable. 2 weeks' notice period is in place for Government Funding sessions of any child attending. The minimum period for any permanent change of sessions is one month. If the notified start date is changed by the parent, we reserve the right to change from the original start date notified on the agreement form. If your child becomes ill or on holiday and do not attend their booked session/s the nursery does not offer a swapping facility. However, extra additional sessions can be requested with 24 hours' notice at sessional/daily cost if available, however, if you choose to not use the extra session booked it is still chargeable and non-refundable. All extra sessions are CASH payments only.

The nursery reserves the right to terminate the agreement with immediate effect in case of non-payment of fees, or if a parent, carer, or child displays abusive, threatening or otherwise inappropriate behaviour, or for any other reasonable cause. Intimidation or abuse of our staff will not be tolerated and may result in immediate termination. In all other cases the standard notice period of one month will apply.

Insurance

The nursery has extensive insurance cover for nursery-based activities and outings. Details of the insurance may be requested from the Park View Directors. The certificate is displayed in the entrance way of the nursery.

Personal Property and Belongings

The nursery cannot be held responsible for any loss or damage to any parent's carer's or child's property or belongings. Every reasonable effort will be made by the nursery staff to ensure that property or belongings of any parent, carer or child is not damaged. Please ensure your child's clothing is clearly labelled and we do not allow toys, books and equipment from home to nursery unless they are comforters, such as dummies, blankets, and small soft toys.

Liability

The nursery accepts no liability for any losses suffered by parents arising directly or indirectly, because of the nursery being temporarily closed or the non-admittance of your child to the nursery for any reason. We accept no responsibility for children whilst in their parent's care on nursery premises. We will not be liable to parents and/or children for any economic loss of any kind, for damage to the child's or parent's property, for any loss resulting from a claim made by any third party or for any special, indirect, or consequential loss or damage of any kind.

Accidents and illness

The nursery reserves the right to administer first aid and any emergency treatment as required.

Parents will be informed of all accidents and will be asked to sign an accident record form. If emergency treatment at hospital is required, the nursery will make all reasonable attempts to contact the parents but if this not possible we are authorised to act on behalf of the parents and authorise any necessary emergency treatment.

We will administer prescribed medicines only if parents have completed a medicine consent form.

We may require parents to withdraw their child from nursery if they require special medical care or attention which is not available or refused by the parent., or it is considered that the child is not well enough to attend nursery. We may also ask parents to withdraw their child from the nursery if we have reasonable cause to believe that the child is suffering from or has suffered from any communicable disease or infection and there remains a danger that other children may contract such a disease or infection. Please refer to our health illness and emergency policy regarding exclusion and incubation periods by which we are bound. Parents must inform the nursery if the child is suffering from any illness, sickness, or allergies before attending the nursery. The nursery is mindful of the needs of working parents and will endeavour

to provide as much continuity of service as possible within the recommendations of the "UK Health Security Agency" by which the nursery is bound.

Meals

All meals through the day are provided following the nutritional guidance as set out in the Early Years Foundation Stage for balanced meals across the day and week with free access to water daily. As we are an inclusive nursery all meals are provided to suit all allergies, intolerances and cultural preferences and therefore meaning the nursery will not accommodate nay foods being brought in by parents so the nursery can manage all allergies and keep children safe.

Agreement

These terms and conditions represent the entire agreement and understanding between the parents (including other carers) and the nursery. Any other understandings, agreement, warranties, conditions, terms, and representatives, whether verbal or written, expressed or implied are excluded to the fullest extent permitted by law. We reserve the right to update/amend these terms and conditions at any time. One month notice will be given of any changes made.

The nursery is operated by Park View Childcare Woodstock Limited.

I have read and understand these terms and conditions and agree to be bound by them.

Signed (parent).....

Print name.....

Date.....